

Phone outage - Comcast - Impacting Tolland Public Schools - Please review this email at your earliest opportunity.

Good morning,

I am writing to inform you that Comcast has told us that there is a statewide systems outage. This means that in all likelihood this is effecting phone communication with the schools. The schools have means of communicating out for emergency purposes, but no phone calls will likely be able to be received into the buildings.

Service is expected to return at 10:45 AM. If you have a situation that must be addressed immediately, we have set up the following e-mail accounts for the purpose of communicating urgent messages to the schools in situations like this, they are:

bqpmessages@tolland.k12.ct.us

tismessages@tolland.k12.ct.us

tmsmessages@tolland.k12.ct.us

thsmessages@tolland.k12.ct.us

These email accounts are used only on a situation-by-situation basis when notification is made (such as now), and are not checked otherwise. Please only use for time sensitive communications that you want the school to know (a need to pick up, or some other information) that you would have otherwise relied on the phone to communicate.

If you have something on the level of an emergency please call or text my cell 860-335-2455 and I will inform the relevant party once I have confirmed the identity of the sender.

I regret the inconvenience this creates and will send out a follow up communication when the situation has been resolved. This message is going out through e-mail and *all* available phone numbers in the hopes that unaffected parent/guardian cell numbers will be able to receive the call. I will also post a message to social media (the Facebook site for the district) in the hopes of reaching those that cannot receive the call. I would appreciate your assistance in getting the word out as well.

Thank you for your patience, and have a good morning.

- Superintendent Willett
